

A stylized, colorful illustration of a landscape. The foreground features rolling green hills in various shades of green, with a dark brown path or stream winding through them. On the left, there is a green tree with a brown trunk, a purple flower, and an orange flower. A small red bird is flying in the sky above the tree. The background consists of light blue and white wavy bands representing a sky or water.

Hills of Headwaters Collaborative Ontario Health Team

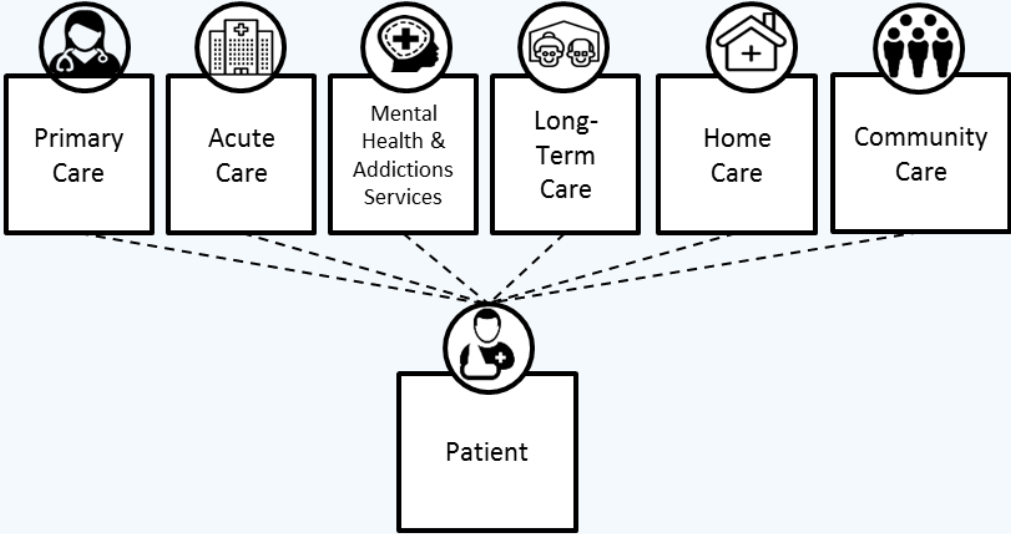
Presentation to DC Moves
March 23, 2021

Background

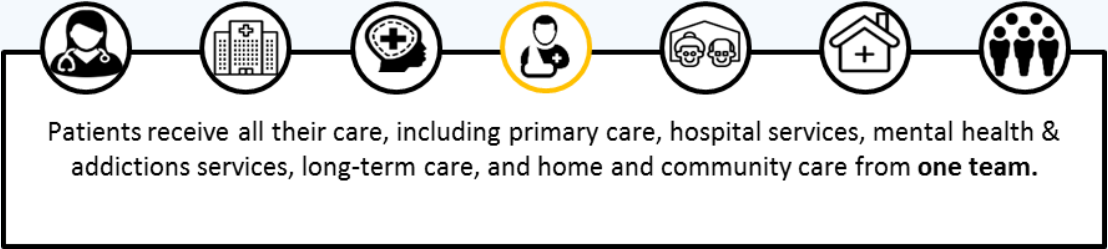
- **December 2019** – Hills of Headwaters Collaborative Ontario Health Team was among the first of 24 OHTs to be approved by the Ontario Ministry of Health
 - Implementation of a new model of organizing and delivering health care
 - Provincially, there are now 42 teams that will cover 86 per cent of the population in Ontario at maturity
- **November 2020** – received one-time implementation funding (\$1.125 million until March 31, 2022) from the Ministry of Health to support the OHT's implementation of a population-health management approach to integrated and coordinated service delivery
- **February 2021** – Transformation Lead hired to lead the creation and implementation of an organizational framework which supports improved models of care that are patient-centered, efficient and simplified for patients and providers within the region

The Vision

Current State



Ontario Health Teams



Hills of Headwaters Collaborative

Our Shared Vision:

To create one community working together to improve the health and well-being of everyone who lives and works in Dufferin-Caledon



Enablers

- Patients and Caregivers are part of planning and implementation
- Collaboration across partners
- Digital health and shared information

Dufferin Caledon Strategic Priorities

Partnering across patients, caregivers, providers and our community on shared priorities to integrate health and social care in our local region.

Priorities

Better integrating **MENTAL HEALTH AND ADDICTIONS** services to expand access and improve care

Creating an integrated **PALLIATIVE CARE** team to expand access and improve care

Reimagining **HOME CARE** to enable integration of care across our community

Decreasing the **HEALTH EQUITY** gap across our community

Better connecting other health services to **PRIMARY CARE** and specialized care

Define and implement priority improvements for

- **SENIORS**
- **CHILDREN**
- Others?

Priorities are interconnected

Integrated Population Based Care Model:

- Population health is an approach that aims to improve the health and reduce inequities within the **entire population**
- From **prevention** and **promotion** to health protection, diagnosis, **treatment** and **care** -- and integrates and balances action between them.

Collaborative Partners

- 1-to-1 Rehab
- Alzheimer Society Dufferin
- Bayshore Home Care Solutions
- Bethell Hospice
- Calea
- Caledon Community Services
- Caledon Meals on Wheels
- Canadian Mental Health Association Peel Dufferin
- Canadian Mental Health Association Peel Dufferin – Client & Family Advocacy Group
- CANES
- CarePartners
- CBI
- Central West Local Health Integration Network
- Choices Youth Shelter
- Community Wellness Council
- Dufferin Area Family Health Team
- Dufferin Area Family Health Team Patient & Family Advocacy Group
- Dufferin Child and Family Services
- Dufferin County
- Dufferin County Paramedic Services
- Extendicare
- Family Transition Place
- Headwaters Health Care Centre
- Headwaters Health Care Centre Board of Directors
- Headwaters Health Care Centre Patient and Family Partnership
- Hospice Dufferin
- March of Dimes
- Region of Peel
- RNS Health Services
- SEHC
- Services and Housing In The Province (SHIP)
- Spectrum Healthcare
- Victoria Order of Nurses
- Wellington Dufferin Guelph Public Health
- Wellington Dufferin Guelph Public Health Board of Directors

How we work together

- Collaborative Decision-Making Agreement (CDMA)
 - Signed by all partners of the Collaborative
 - Enables leaders from multiple organizations to engage in deliberative, consensus-oriented, collective decision-making to achieve shared goals, accountabilities, and opportunities for improving patient care
 - Joint commitment to shared vision, values, and guiding principles of the OHT
- Investors Strategy
 - Our shared vision within the Hills of Headwaters is realized through working together as investors in making a commitment to change.
 - As investors, we have the power, individually, and collectively, to make a positive difference.

Year 1 Achievements

- Creation of an **Integrated Mental Health team** to support providers during COVID, a **mobile Bereavement Team**, as well as information for vulnerable and marginalized people highlighting services available in the community.
- Creation of a **Remote Monitoring Program** led by the Dufferin County Paramedic Service and the creation of a **Congregate Settings Work Group**.
- Creation of a **Congregate Settings Physicians Advisory Work Group**, virtual care for family physicians and the creation of the **Dufferin-Caledon Physicians Association**.
- Creation of a **Vulnerable Population Work Group**.
- Establishment of a **Community Wellness Council** that is made up of community members who work together with providers to identify areas of focus for the Collaborative. The CWC's first project was the development of the *Caregivers in the Hills'* Caregivers I.D. Program, developed to provide recognition and validation of the caregiver role within health care.

What's ahead

- Initiatives to advance our efforts to transform care for priority population groups – FY21/22 work planning underway
- Better Data = Better Decisions
- Accountabilities to MOH:
 - A patient engagement, consultation, and partnership strategy or framework in place (May 31, 2021)
 - Communication protocols in place to connect all primary care providers in the OHT with other OHT members and partners (May 31, 2021)
 - A Patient Declaration of Values (COMPLETE)
 - An OHT Expansion Plan (March 31, 2022)
 - A Collaborative Quality Improvement Plan (March 31, 2022)

Thank you!

- Questions/Comments?
- For more information, please reach out to Alexander Lim at A.Lim@dafht.ca