



HILLS *of*  
HEADWATERS  
COLLABORATIVE

# Hills of Headwaters Collaborative Ontario Health Team - Update

October 27, 2021

OUR SHARED VISION:

To create one community, working together to improve the health and well-being of everyone who lives and provides care across Dufferin-Caledon

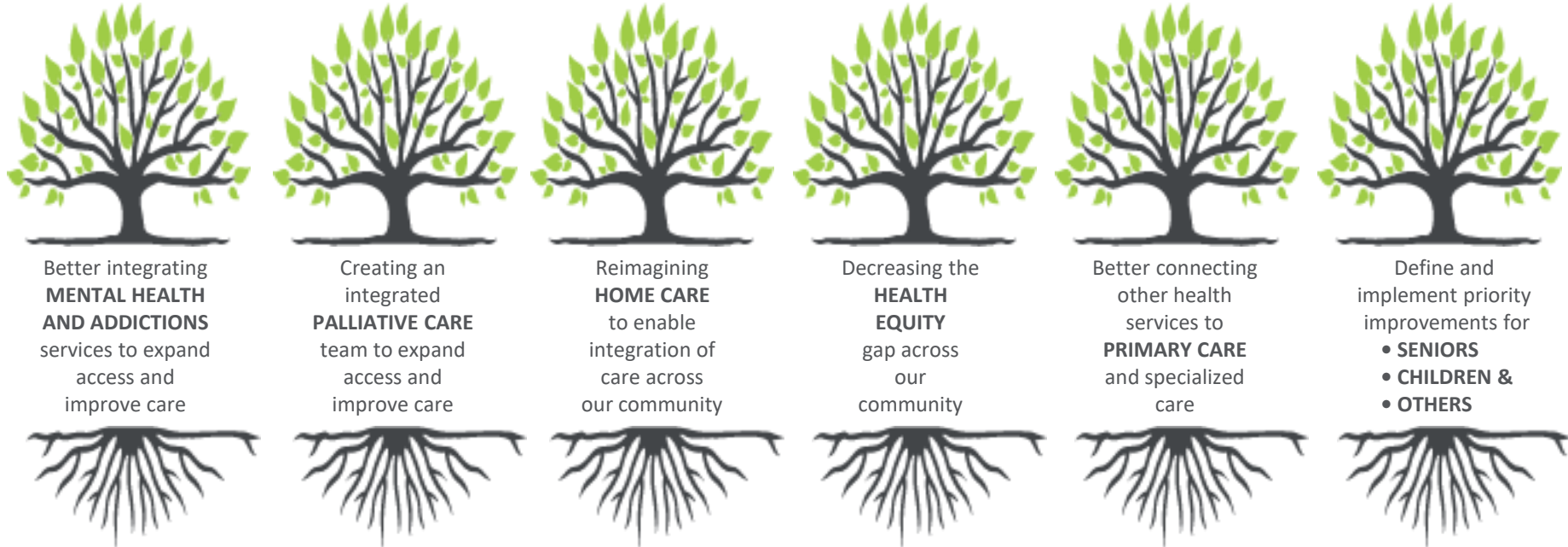
DUFFERIN-CALEDON STRATEGIC PRIORITIES

Partnering across patients, caregivers, providers and out community on Shared priorities to integrate health and social care in our local region.

Enablers.



PRIORITIES



Our priorities are interconnected.

INTEGRATED POPULATION BASED CARE MODEL:

- Population health is an approach that aims to improve the health and reduce inequities within the entire population
- From **prevention** and **promotion** to health protection, diagnosis, **treatment** and **care**. It integrates and balances action between them.

[www.hillsofheadwaterscollaborative.ca](http://www.hillsofheadwaterscollaborative.ca)

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# Ministry of Health Deliverables

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- Patient, Family, and Caregiver Partnership and Engagement Strategy
- Primary Care Communications Protocols
- Patient Declaration of Values
- Harmonized Information Management Plan

# Integrated Covid Response

- Our OHT has continued to support and offer Covid Response Centres across Dufferin and Caledon, ensuring that the community has broad and consistent access to COVID assessment, testing, and vaccinations.
  - Primary Care vaccination pilot in Caledon saw over 320 people vaccinated in March
  - In July, 11 OHT partner organizations, 9 physicians, and numerous volunteers quickly mobilized to stand up a weekend-long vaccination blitz to increase equitable access and boost vaccination rates in Caledon – a true example of a community coming together and working in partnership to meet the needs of residents. In all, over 1,060 doses were administered.
  - Now operating in a steady state, supported by OHT community partners, current volumes at our integrated response site are approximately 100-120 vaccinations/week, and 60-80 swabs/week



# Delivering for our Mental Health and Addictions priority population

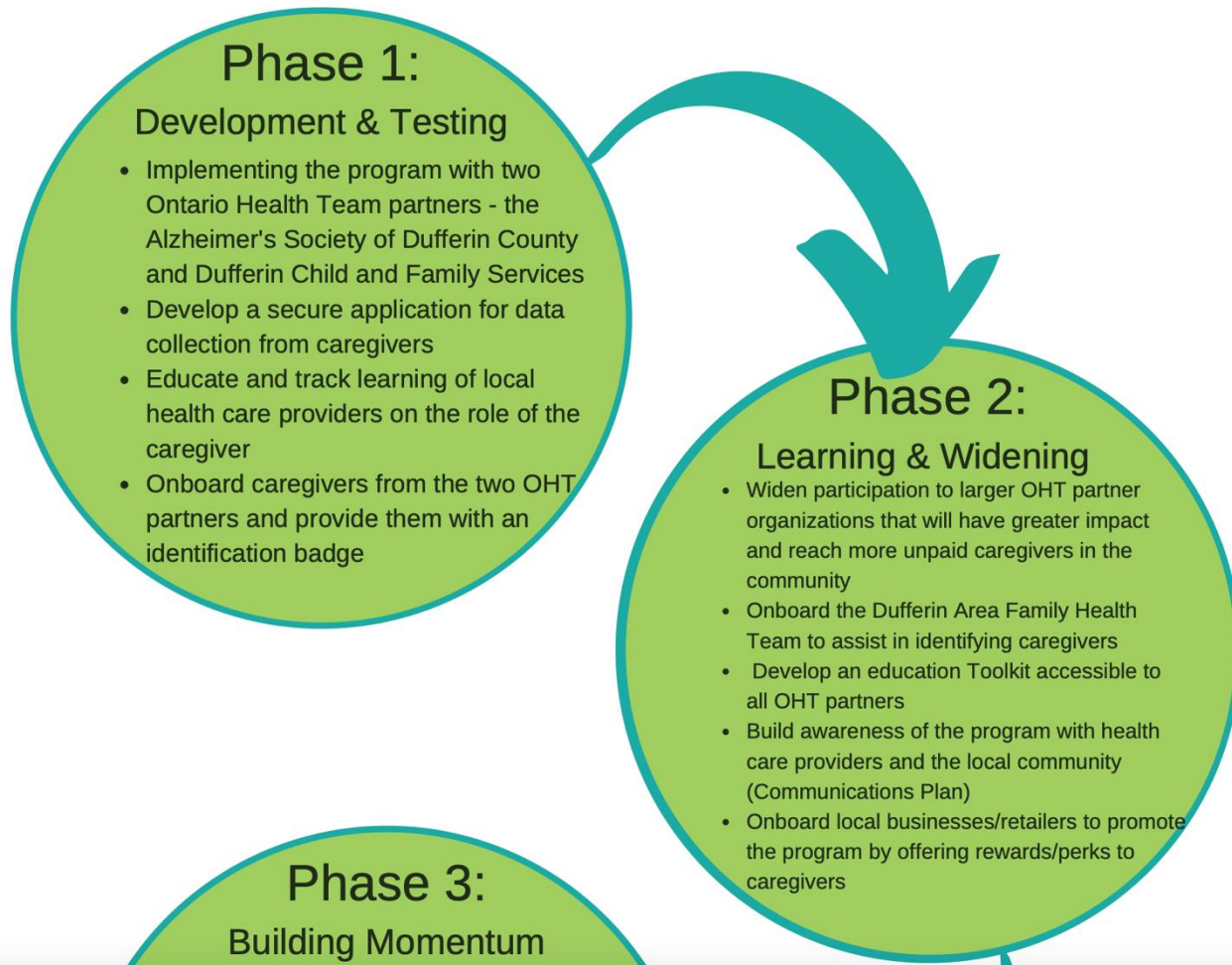
- Addictions sub-group led an Anti-Stigma campaign that was launched on August 31<sup>st</sup>
- Children and Youth Mental Health issued a call to action asking the children and youth in our community to share their stories, experiences, and what they have learned about themselves and mental well-being during the pandemic
  - Submissions were used to create the COVID 19 Lessons: kid2kid video series, which can be seen on [www.covidlessons-kid2kid.com](http://www.covidlessons-kid2kid.com)
- Dufferin Caledon Integrated Crisis Network offers a collaborative crisis response to individuals to ensure that the right assessments and interventions are offered at the right time
- Fully implemented DCAFS crisis response to 24/7 allowing for assessments of children and youth in hospital during the late evening and early morning hours and avoiding unnecessary overnight stays in the ER

# Delivering for our Mental Health and Addictions priority population ...*continued*

- Our Community Response Group, mobilized during the COVID-19 pandemic as a collaborative response to the local needs of community and service providers, continued to double down on COVID recovery, as well as the wellbeing and resilience of health human resources, with initiatives including:
  - Two workshops on mental health resiliency for front line health care and social service workers (226 total participants)
  - Hosting a recognition event in collaboration with Orangeville Theatre
  - Hosting a remembrance and recognition event in support of frontline workers at the Shelburne Residence
  - Sponsoring the Psychological PPE program offered to 200 front-line providers of health and social service organizations across Dufferin Caledon
  
- The Congregate Settings sub-group was formally integrated within our Community and Mental Health Support Services Working Group, and continues to focus on congregate and community provider recovery that ensures continuity of care for people

# Caregivers in the Hills Program

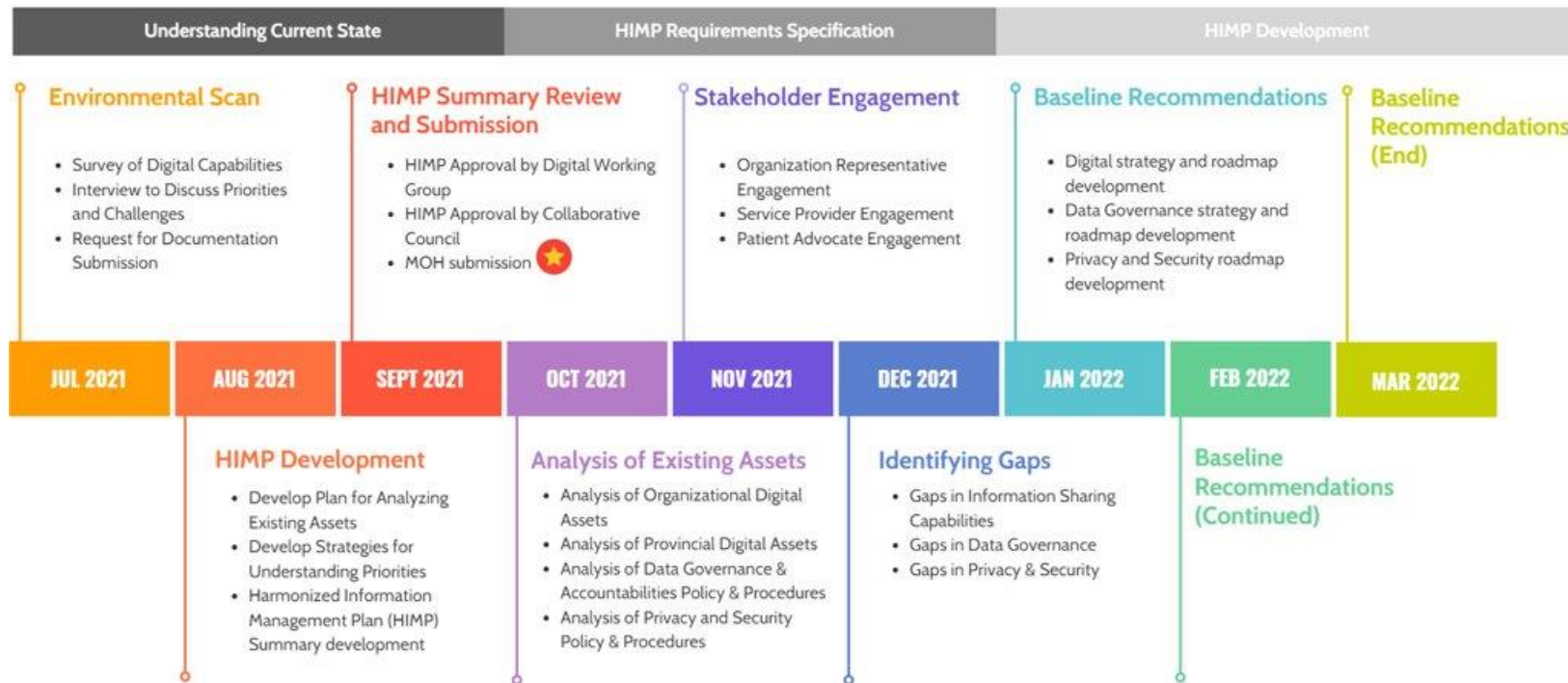
- As of July 23<sup>rd</sup>, 2021, 38 Caregivers enrolled in the Program, referred through Dufferin Child and Family Services and the Alzheimer's Society of Dufferin County
- 117 participants completed an e-learning module for health care providers: Understanding the Role of the Caregiver
- On September 22<sup>nd</sup>, 2021, our Community Wellness Council presented on our Caregivers program at the Ontario Caregivers Forum
- To learn more about Caregivers in the Hills, please visit [yourvoicehillsofheadwaters.ca](http://yourvoicehillsofheadwaters.ca)



# A plan for managing information

The information plan is intended to support the delivery of integrated care for everyone who lives and works in Dufferin and Caledon.

Waterloo's School of Public Health Sciences is supporting your OHT in its journey.





## From Governors' Working Group to Governors' Council

Apr 29, 2021

- Final Governors' Working Group meeting
- Implementation plan ratified to transition to a Governors' Council as per our CDMA

June 16, 2021

- Inaugural Governors' Council meeting
- Louise Kindree (SHIP) and Patrick Fradley Davis (CMHA PD) serving as interim co-chairs

Oct 5, 2021

- Ratified new Terms of Reference
- New members received orientation on the role/purpose of the group

# The next 6 months...

- Collaborative Quality Improvement Plan (TPA Deliverable – by March 31, 2022)
- OHT Expansion Plan (TPA Deliverable – by March 31, 2022)
- Refreshing our Collective Decision-Making Agreement
  
- Integrated Covid Response Site
- Supporting Fall/Winter Vaccine Deployment Strategy with public health units
  
- Caregivers in the Hills Program Expansion – Phase 2
  
- Digital Health Roadmap development for FY22/23

# The next 6 months... *(continued)*

- **Mental Health and Addictions**

- Central Intake Form for MH & ADD Services for primary care providers
- Integrated Crisis Response
- Community Response Group support for frontline workers



Work aligned with priorities outlined in Dufferin County's Community Safety and Well Being Plan

Thank you!

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