

A stylized landscape illustration featuring rolling green hills in various shades of green and brown. On the left, there is a green tree, a purple flower, and an orange flower. A red bird is flying in the sky above the tree. The sky is composed of horizontal blue and white bands.

Ontario Health Teams and the Hills of Headwaters Collaborative

September 18th 2019
Boardroom

Objectives

- Level set and share information on the development of Ontario Health Teams and the work of the Hills of Headwaters Collaborative and OHT
- Create a space that will support an ongoing dialogue that will connect health and social care and advance awareness and courses of action to equity
- Discuss how this group would like to stay connected and supported

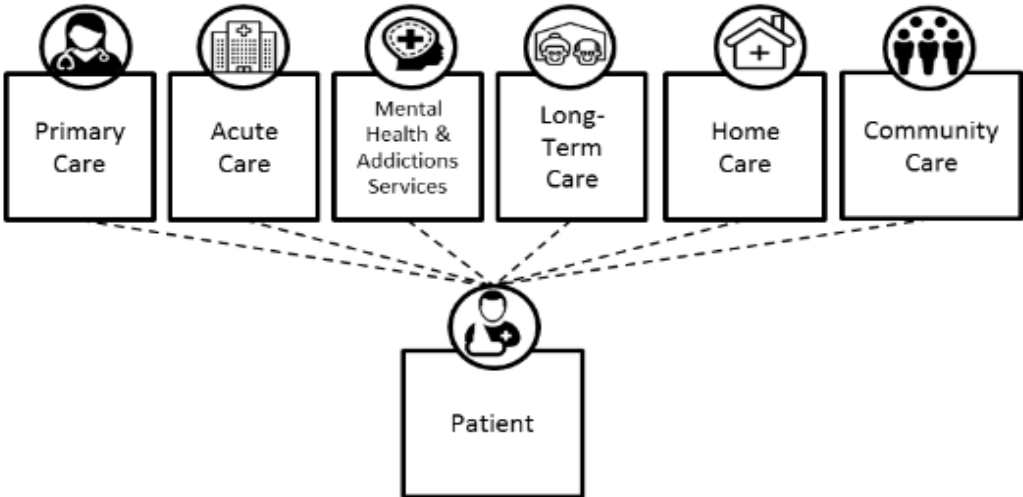
A stylized landscape illustration. The background features rolling hills in shades of blue and white. In the foreground, there are rolling green hills. On the left side, a tall, stylized flower with purple and pink petals stands on a dark brown stem. At the base of the stem, there are several orange and brown shapes, possibly representing soil or other plants. The overall style is clean and modern.

Ontario Health Teams

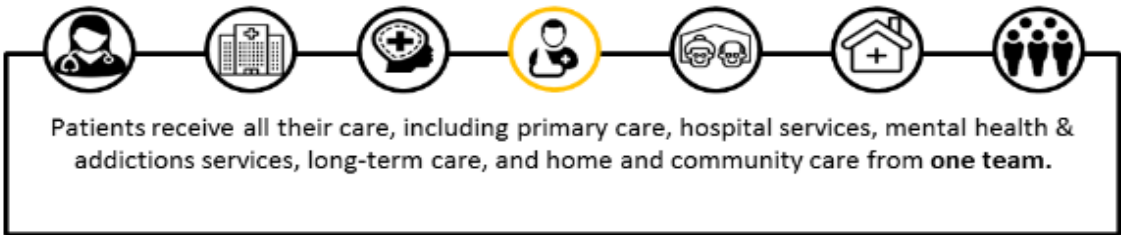
- Check-in
- Vision
- Proposed redesign
- Key Milestones

Proposed Ontario Health Team System Redesign

Current State



Ontario Health Teams




Key Milestones and Deliverables

Assessment process	Dates
Open call for self-assessments	April 3, 2019
Deadline to submit self-assessments	May 15, 2019
Selected groups will be invited to submit a full application	Early July 2019
Deadline to submit full applications	October 2019
Announce Ontario Health Team candidates	Fall 2019
Deadline for Second Round of self-assessments	Fall 2019

Update on process:

- Confirmed attributable population
- Investor Forum initiatives scheduled
- Writing process is approaching 85% complete

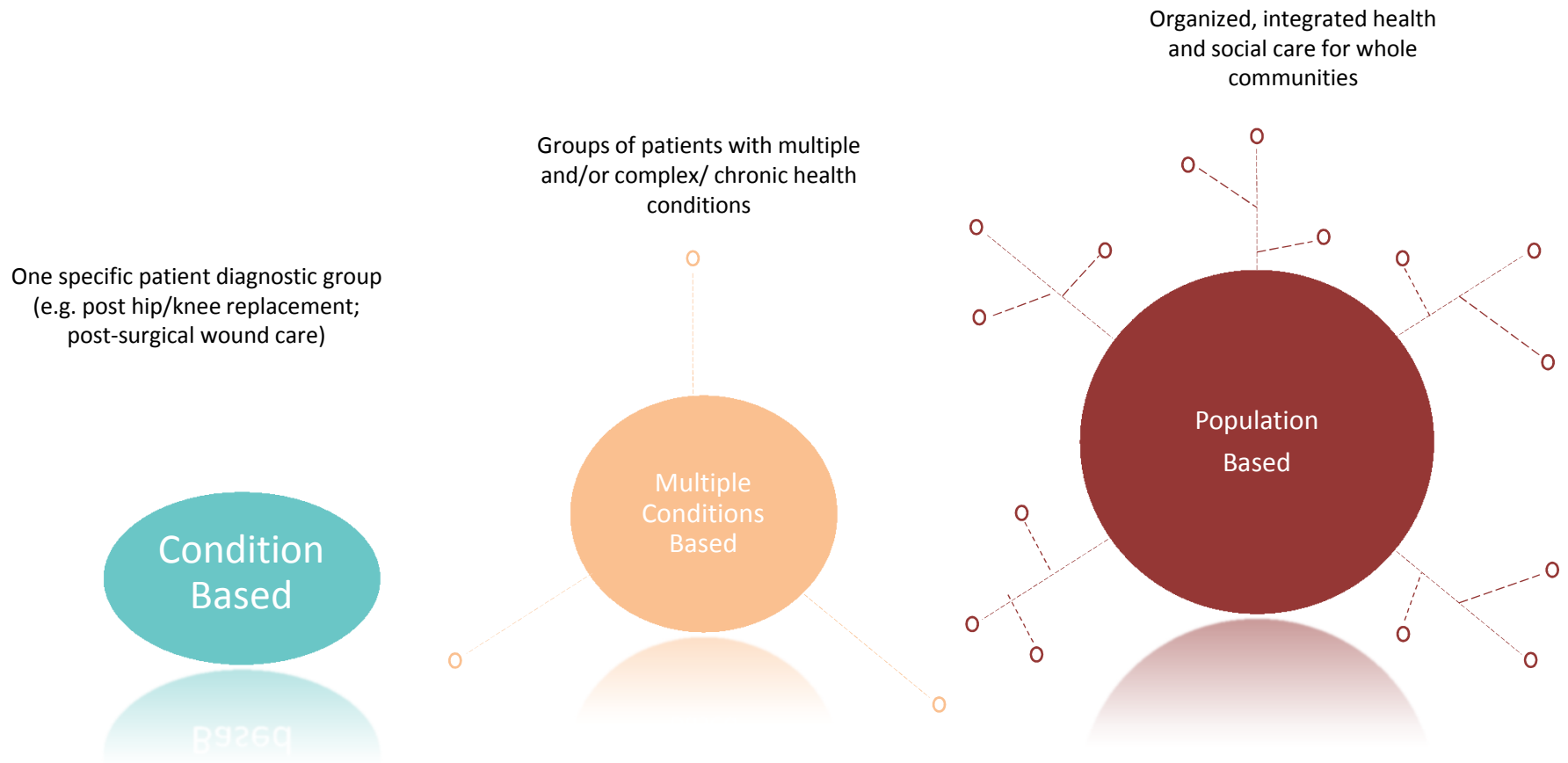
A stylized landscape illustration. The foreground features rolling green hills in various shades of green. On the left, a flower with a dark brown stem and two small leaves grows from a hill. The flower has a large, multi-layered purple and pink bloom. The background consists of layered, wavy bands of light blue and white, suggesting a sky or distant hills.

Hills of Headwaters Collaborative Level Setting

- Integrated Health Systems
- Roadmap
- Priorities
- Principles by which we work

Integrated Health Systems

Condition based to Population based focus



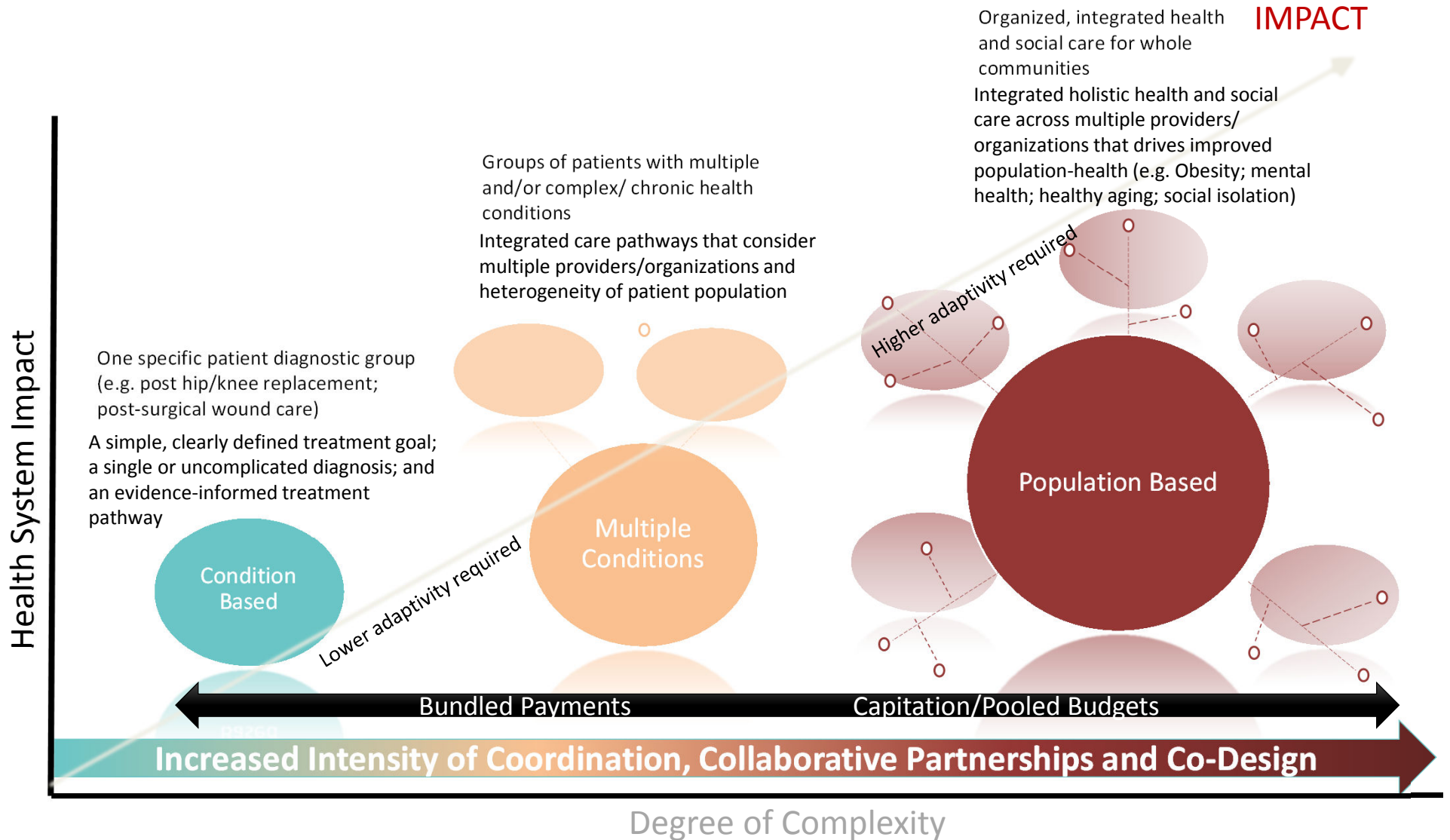
Why This is Critical

Nothing is as fast as the speed of trust.
Nothing is as fulfilling as a relationship
of trust. Nothing is as inspiring as an
offering of trust. Nothing is as profitable
as the economics of trust. Nothing has
more influence than a reputation of
trust.

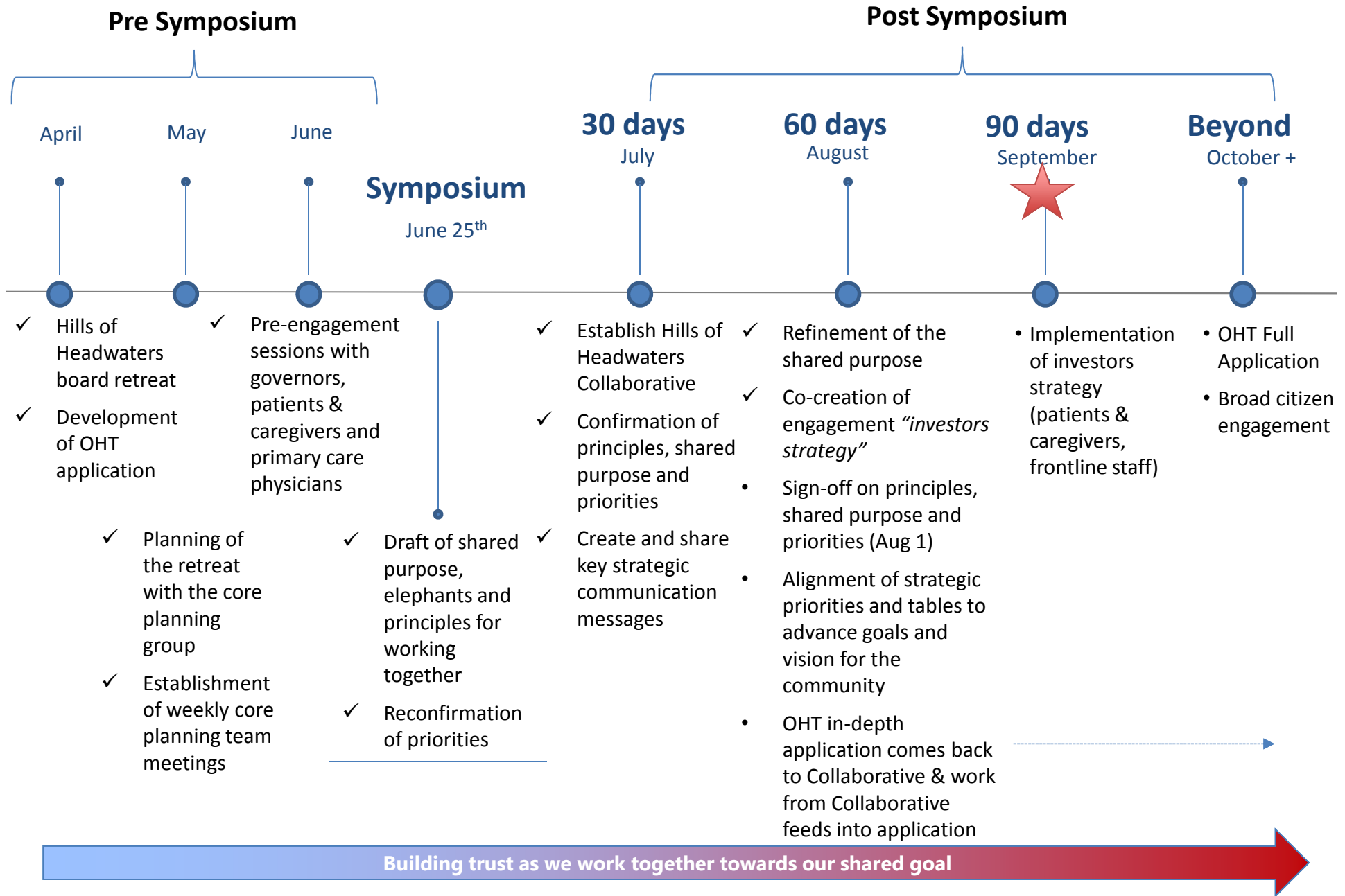
— *Stephen Covey* —

Integrated Health Systems

Transition from condition based to population based care



Evolving Roadmap



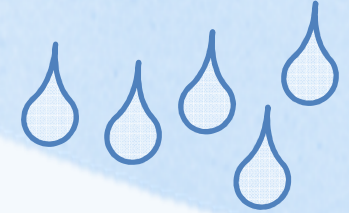
Hills of Headwaters Collaborative

Our Shared Vision:

To create one community working together to improve the health and well-being of everyone who lives and provides care across Dufferin-Caledon



Enablers



OHT Application Group
Developing Business Case and In-depth application

Dufferin Caledon Strategic Priorities

Partnering across patients, caregivers, providers and our community on shared priorities to integrate health and social care in our local region.

Priorities

Better integrating **MENTAL HEALTH AND ADDICTIONS** services to expand access and improve care

Creating an integrated **PALLIATIVE CARE** team to expand access and improve care

Reimagining **HOME CARE** to enable integration of care across our community

Decreasing the **HEALTH EQUITY** gap across our community

Better connecting other health services to **PRIMARY CARE** and specialized care

Define and implement priority improvements for

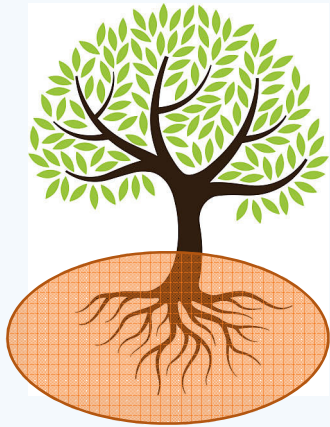
- **SENIORS**
- **CHILDREN**
- **Others?**

Priorities are interconnected

Integrated Population Based Care Model:

- Population health is an approach that aims to improve the health and reduce inequities within the **entire population**
- From **prevention** and **promotion** to health protection, diagnosis, **treatment** and **care** -- and integrates and balances action between them.

Enablers expanded: Roots that support the OHT canopy



- Patients and Caregivers are part of planning and implementation
- Collaboration across partners
- Digital health and shared information
- Long standing partnerships and relationships
- Continued emphasis on trust
- Open and transparent communication to all

Principles by which we work together

As members of the Hills of Headwaters Collaborative we commit to the following principles for our work together, with recognition that these principles are foundational and will evolve over time. We will:

- Work side-by-side as patients, families, caregivers, providers, physicians, and community members in co-designing the future of local health care in Dufferin-Caledon, **focused on what matters most to our local citizens**
- **Shared and consensus based leadership across social care, providers and patients and caregivers to achieve our shared vision** - to create one community working together to improve the health and well-being of everyone who lives and works in Dufferin-Caledon
- **Value the contributions of each of us** by listening and seeking to understand our different viewpoints, and being respectful when we disagree
- **Be open, honest and transparent in our work together**, recognizing that it takes time to build trust and create safe spaces to work through the challenges that lie ahead
- **We (providers, patients & caregivers) are responsible** to each other, to share our resources willingly, advancing system integration and to be transparent with our community
- Recognize the strength that exists in all of us and **use our diverse and inclusive voices**
- **Support each other to take risks, look for creative solutions while being courageous**, knowing that some of the solutions to improving health care will require disruption and changes in how people work. **When we recommend or make changes, we will be sensitive to and support those who are impacted.**

Investor Strategy

Specific customized plans to be developed for each stream



Two-Way Engagement (working collaboratively and transparently) :

- Provide updates on progress (via zoom, in-person, email)
- Collect feedback and use to inform and shape planning and implementation

A stylized landscape illustration. The background consists of several layers of wavy, horizontal bands in shades of blue and light blue, creating a sense of depth and atmosphere. In the foreground, there are rolling green hills of varying shades of green. On the left side, a stylized flower with a dark brown stem and two small, curved leaves grows from a hill. The flower has several large, rounded petals in shades of purple and pink. To the right of the flower, there is a quote in brown text. Below the quote, there is a small blue Twitter bird icon followed by the text '@helenbevan'.

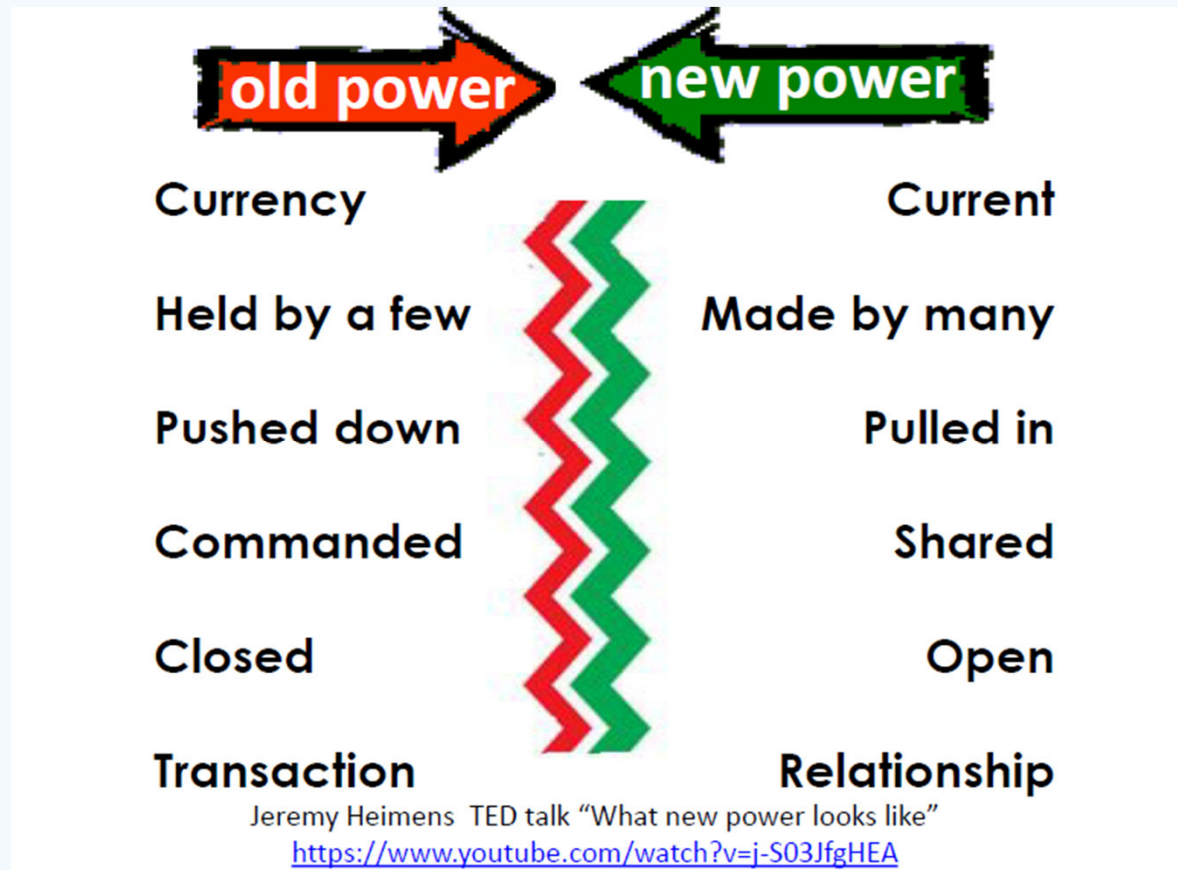
Leadership

“Sept 7,2019: Many change initiatives go wrong before they even start because they're based on a flawed assumption: that there's a significant shared common interest amongst the people/parties involved in the change. Context, history, power & shared purpose really matter.”



@helenbevan

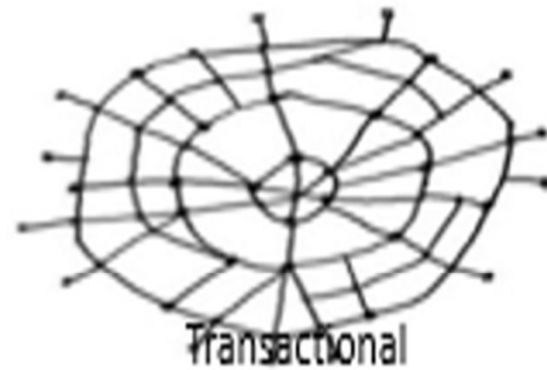
New Power vs. Old Power



Hills of Headwaters Collaborative: Emerging Organizational Design



Designed for
DIVISIONS



Designed for
CONNECTIONS



Questions?





THANKYOU. *Merci*
beaucoup. MIIGWECH



Appendix

Further background and context

The vision for Ontario Health Teams

A system where health care providers partner to coordinate and deliver care.

- ▶ **'Ontario Health Teams' (OHT)** are a new model of integrated care, where a group of providers (e.g. hospitals, home care, primary care, mental health and others) are held clinically and fiscally accountable for delivering a coordinated continuum of care to a defined population or patient segment.
- ▶ As part of an OHT, patients will receive seamless and coordinated care no matter where they are located or what their health needs are. OHTs will ensure patients have a single team of providers for all their care needs and will not experience gaps in service.

At maturity, OHTs across the province would include the following key components:



Resources

IFIC Canada- Integrated Care Virtual Community

IFIC Canada is a hub for building capacity and accelerating integrated care. It is open to anyone with an interest in integrated care, including patients and caregivers and is the first of its kind in North America.

A central component of IFIC Canada, is the ***Integrated Care Virtual Community***. This emergent network connects the virtual community to local and global experts, through webinars, video conferences, interviews, international knowledge exchanges and online resources

- **Interested in watching the past sessions...?**
 - [Global Tour on Integrated Care](#)-May 2019
 - [The Importance of Co-Design in Realizing the Potential of Integrated Care](#)-July 2019